

Croots Café Visitor Charter

We are 100% committed to keeping you safe during your visit to Croots and have complied fully with the Government guidelines, rearranging the layout of the café to allow for social distancing, however we need your help too. Together we can stay safe and make sure your visit is as enjoyable as it always was.

We ask that you

- Do not visit Croots if you or anyone that you have been in contact with has tested positive for Coronavirus
- Are patient with the staff who are serving and cooking as we are having to work with a smaller number of people to keep everyone safe
- Clean your hands when entering using the hand sanitising points
- Stay at your table and don't go to the counter – we will bring everything to you
- Please ask one of the team if you need to use the toilets or baby change facilities, as this will be on a request only basis.

We promise we'll

- Manage visitor numbers and provide safe queuing systems, signage and staff to help with the social distancing
- Ensure there is as much fresh air as possible in the café and turning off the air conditioning units
- Carry out enhanced and regular cleaning and provide hand sanitising and hand washing facilities.
- Wear face masks and face coverings to minimise any transmission risk

Thank you