

### Croots Café -how will it work?

Our café will reopen on Thursday 13<sup>th</sup> August. We know things are going to feel a bit different when you visit, so here is some information about the changes we've made to help keep you and our team safe.

1. We have created a new simpler menu full of some of the Croots favourites as well as some new dishes to allow for the optimum service times as we will have a small team operating the café to ensure that everyone remains safe.
2. We have rearranged the layout of the café to allow for the social distancing guidelines to be met
3. If you prefer not to come into the café to eat, we will be offering a take out menu that will be available on our website as well as an eat in menu
4. Take out customers are welcome to use our outside tables if they are not in use
5. We will still welcome walk-ins, but we prefer that you **pre book** whenever possible by ringing us on 01332 843032, extension 2 or emailing us on [cafe@croots.co.uk](mailto:cafe@croots.co.uk)
6. Our front of house team will be wearing face masks to reduce the risk of transmission
7. Your table will be reserved for 1 hour only from your booking time and we kindly ask that you vacate the table after this time to allow us time to clean. We will be following government guidelines on number of households permitted to eat together.
8. Everything will be table service only. You will be allocated a table on arrival and all drinks, food, cutlery and condiments will be brought out to you
9. For ordering, you scan the QR code on the table using the camera on your mobile phone. This will take you straight to the menu on our website, you then place your order and pay. If you are unable to use this system, we will be happy to take your order from you directly from a suitable distance.
10. Payment can be through the website or at the table if you prefer.